Medical One is a powerful integrated business solution specially made for small to medium-sized medical institutions including clinics, surgeries and Specialist medical practices.

The power of MedicalOne is in its ability to comprehensively assist medical practices in managing their operations better from end to end, improving efficiency in patient information management, financial management, Human Resources and inventory management. MedicalOne is powered by SAP Business One, a powerful platform enabling businesses all over the world to run better.

An all-in-one solution for small to medium-sized medical practices, powered by SAP

Get started today!
Contact us for more information on the product and pricing, or to book a product demonstration on b1sales@ttcs.co.zw or call us: +263 4 782747/50/69

medicalone.ttcsglobal.com
BUSINESS CHALLENGES
Small to medium sized often face, among many, the following operational issues which ultimately cost them revenue and productivity:

- Inefficient financial management, in most cases through manual systems
- Inefficient payment tracking and reconciliation processing
- Inaccurate booking and appointment systems
- Weak patient information systems
- Poor inventory management and purchasing mechanisms
- Weak reporting systems as a result of the lack of visibility across the business, from end to end

HOW DOES MEDICALONE SOLVE THESE CHALLENGES?
As a solution built on continuous studying of best practices in operational efficiency for medical organisations, MedicalOne solves these presented challenges through the following functional modules:

- Financial Management - Medical institutions can comprehensively handle accounting data, with multiple currency support. Users can manage financial statements and management reports with great insight, accuracy as well as legislative revenue compliance.
- Booking and Appointments – Patient bookings and appointments are efficiently recorded managed in MedicalOne including maintaining meet times, doctor availability and scheduling, walk-in bookings and appointment administration. MedicalOne tracks interactions with patients, such as phone calls, meetings, and follow-up tasks. Users can also add special notes and attachments to activities and schedule next action items.
- Patient records administration – MedicalOne helps administrators validate patient eligibility, manage care history and anticipate future needs. Registration functions verify insurance allowances and flag coverage shortfalls and an automated waiting list manages priorities for special procedures. The solution maintains a single overview of the patient’s past, present, and future with the provider organization. Integration of registration and booking with treatment and billing ensures higher quality records and invoices.

- Patient billing, payment and medical aid reconciliation – MedicalOne billing functionality integrates administration and treatment data, distributes billable items to proper payers, and posts directly to the provider organization’s financials. Completeness of billing data helps reduce time spent verifying coverage and assembling claims. Invoice handling functionality maintains a single consistent overview of billing processes, including posting and clearing in Accounting. Payment communication support simplifies dealings between provider institution and payer. Monitoring functions track claims from service to receipt of payment.
- Purchasing and inventory management – MedicalOne’s purchasing and inventory assists medical practices in informing coordinated inventory purchasing and inventory management, with alert functionalities when stock is low.

DEPLOYMENT METHODS, ACCESSIBILITY AND SUPPORT
When a medical institution picks MedicalOne as the enterprise resource management solution of choice, one of the first decisions they make pertains to the method of delivery preferred for the enterprise. There are two options they can pick from:

- MedicalOne OnPremise
  Usually a function of size, this method of deployment is highly recommended for medical institutions which prefer to procure their own infrastructure (hardware) on which to host the MedicalOne solution. The solution is set up on that infrastructure, and data and transactions are executed and stored on the institution’s servers. Comprehensive support, conducted on site, is offered as and when needed at no extra cost.

- MedicalOne OnDemand
  When medical practices opt for the OnDemand option, DBS provides high performance and highly secure infrastructure from where MedicalOne solution is hosted and run. All the institution needs is an internet connection, through which they connect to their specialised solution – from anywhere, and at any time. Because the data and transactions are stored on DBS’ secure and reliable servers, this allows medical practices to enjoy the business benefits of using MedicalOne at the fraction of the cost of the OnPremise model. Connection to the MedicalOne OnDemand is on a subscription basis with access to 24hr support.

Support
In delivering this business platform that supports the growth of medical practices and increases business intelligence, DBS provides a team of certified and experienced consultants before, during and after installation. As your business solutions provider, DBS delivers implementations with complete service capabilities.

BENEFITS OF USING MEDICALONE TO YOUR BUSINESS
- Improve & simplify financial management – Ease processes of financial reconciliation and funds administration through implementing financial management best practices through MedicalOne
- Increase operational agility – Owing to the availability of information on the performance and operation of the practice, informed decisions can be made on-the-go and in real time.
- Understand business performance – MedicalOne gives a 360-degree view of the performance of the practice, thereby facilitating precise understanding of the state of the business at any time, without having to wait for long reporting periods; whether it’s financial performance, inventory and stock reconciliation or patient information management.
- Improve service delivery – Improve productivity in the delivery of core services by minimizing time spent doing administrative work by employing more systematic record maintenance through MedicalOne, and concentrate on giving patients optimal customer experience.